

5 YEARS WARRANTY

POLYbat®

POLYbat® sheets are covered by a **5 years** limited warranty from purchase date, subject to the following conditions:

A. WEATHERABILITY

The light transmission, measured in accordance with EN 16153, shall decrease by no more than 6 (six) percentage units, during a 5-year period, compared to the original value.

B. WARRANTY TERMS AND CONDITIONS

- B.1. This warranty applies only to POLYbat® sheets handled, stored, installed and maintained according to **dott. Gallina S.r.l.** instructions, and which have not come in contact with chemical or corrosive products.
- B.2. This warranty applies to POLYbat® sheets installed with the UV protected side correctly exposed to direct sunlight. Sheets and panels will have to be free from scratches and abrasions.
- B.3. This warranty applies to POLYbat® sheets with a thickness equal to or greater than 6 (six) mm with UV protection. This warranty covers sheets and panels in crystal colour.
- B.4. Any request to apply the current warranty must be sent by the customer immediately, and no later than 10 days after the defect arises to **dott. Gallina S.r.l.**, enclosing the following documentation: sales invoice, delivery note, complete code of the product, defective quantity, declaration that the application conditions of the current warranty have been observed.
- B.5. The current warranty applies to products sold and installed in Europe.
- B.6. The notification of damage shall not inhibit nor interrupt the running of the warranty period.

C. EXCLUSIONS FROM THE WARRANTY

This warranty has no effect if one or more of the following recommendations and instructions are not observed:

- C.1. POLYbat® sheets shall be installed according to our instructions and with the protected side facing outward.
- C.2. POLYbat® sheets shall be stored sheltered from UV rays and from the rain before installation.
- C.3. POLYbat® sheets have to be protected from contact with chemical or corrosive agents.
- C.4. POLYbat® sheets must not be scratched or dented and must be handled correctly.
- C.5. POLYbat® sheets must neither be thermoformed nor heat bended, nor treated with tools or techniques which can compromise their features or which can cause cracking.

- C.6. POLYbat® sheets should not be sealed or cleaned with non-suitable products.
- C.7. On POLYbat® sheets no incompatible gaskets and/or fastening elements should be used.
- C.8. This warranty does not cover damages due to accidental crashes and vandalism.
- C.9. The warranty is not valid without the documentation at point B.4 or if the customer does not allow the inspection of the materials on the installation site or the dispatch of a significant sample for the relative tests.
- C.10. Installation, dismantling, transport and damages to third parties are excluded.

D. LIMITED LIABILITY

If the request for warranty lies within the covered period and the damage is justified, **dott. Gallina s.r.l.** will replace the materials free of charge according to the following table:

Time from purchase date	Percentage of material to be replaced
Up to 1 st year	100%
2 nd year	100%
3 rd year	60%
4 th year	50%
5 th year	40%

If **dott. Gallina S.r.l.** cannot supply the claimed sheets within a reasonable time, according to their unchallengeable judgement, they may refund the original purchase price on a basis of the percentage indicated in the table above.



E. PLACE OF JURISDICTION

For any controversy the sole place of jurisdiction is Turin.

ANY OTHER REQUEST FOR DAMAGES OR LOSSES, EITHER DIRECT OR INDIRECT, FOR WHATEVER CAUSE, IS EXPRESSLY EXCLUDED FROM THE CURRENT WARRANTY

dott.gallina s.r.l.

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